

Topic: Survey Customers

Question by: Kyle Phillips

Jurisdiction: Iowa

Date: February 5, 2021

Jurisdiction	Question(s)
	I am interested finding out from jurisdictions who ask filers to complete a short survey after completing a business filing... What questions do you (have you) asked customers? What questions have you gotten the most value from?
<b>Manitoba</b>	
<b>Corporations Canada</b>	
<b>Alabama</b>	
<b>Alaska</b>	
<b>Arizona</b>	
<b>Arkansas</b>	
<b>California</b>	
<b>Colorado</b>	
<b>Connecticut</b>	
<b>Delaware</b>	
<b>District of Columbia</b>	
<b>Florida</b>	
<b>Georgia</b>	
<b>Hawaii</b>	
<b>Idaho</b>	
<b>Illinois</b>	
<b>Indiana</b>	
<b>Iowa</b>	

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<b>Kansas</b>	
<b>Kentucky</b>	
<b>Louisiana</b>	<p>In Louisiana, the survey we have at the end is just a quickie 4 question one, implemented through Survey Monkey. It is not so much about their business filing; it is more about the I.T. aspect of how user friendly our site is.</p>
<b>Maine</b>	
<b>Maryland</b>	
<b>Massachusetts</b>	
<b>Michigan</b>	
<b>Minnesota</b>	
<b>Mississippi</b>	<p>Currently MS doesn't ask filers to complete a short survey.</p>
<b>Missouri</b>	
<b>Montana</b>	
<b>Nebraska</b>	
<b>Nevada</b>	<p>Please see Nevada's survey questions attached. <a href="http://lists.iaca.org/private.cgi/iaca-section-bos-iaca.org/attachments/20210206/71efa47c/attachment.xlsx">http://lists.iaca.org/private.cgi/iaca-section-bos-iaca.org/attachments/20210206/71efa47c/attachment.xlsx</a></p>
<b>New Hampshire</b>	
<b>New Jersey</b>	
<b>New Mexico</b>	
<b>New York</b>	
<b>North Carolina</b>	<p>North Carolina has implemented two pop-up surveys in regard to the two methods of online entity creation submissions. The questions are attached. <a href="http://lists.iaca.org/private.cgi/iaca-section-bos-iaca.org/attachments/20210208/2093cf8d/attachment-0001.pdf">http://lists.iaca.org/private.cgi/iaca-section-bos-iaca.org/attachments/20210208/2093cf8d/attachment-0001.pdf</a></p>
<b>North Dakota</b>	
<b>Ohio</b>	
<b>Oklahoma</b>	

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Oregon	
Pennsylvania	
Rhode Island	
South Carolina	
South Dakota	
Tennessee	
Texas	
Utah	
Vermont	
Virginia	
Washington	
West Virginia	
Wisconsin	
Wyoming	

**Additional comments:**

**Full text of email:**

Hello all

I am interested finding out from jurisdictions who ask filers to complete a short survey after completing a business filing...

What questions do you (have you) asked customers? What questions have you gotten the most value from?

Kyle Phillips

Chief Information Officer

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