

Topic: In-Person Charter Services and Cash Payments

Question by: Corbett Webb

Jurisdiction: Maryland

Date: January 31, 2020

Jurisdiction	Question(s)
	<p>Good morning everyone and happy Friday. Maryland has one public service counter, located in Baltimore, where customers can file Charter documents in person. In-person payment can be made by cash, check, money order, credit card, and Apple Pay. For a number of reasons, we are currently considering eliminating the option to make cash payments. My questions are:</p> <ol style="list-style-type: none"> 1. Does your jurisdiction provide in-person service for Charter Filings? 2. Does your jurisdiction accept cash for payments?
Manitoba	
Corporations Canada	
Alabama	
Alaska	
Arizona	
Arkansas	

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California	<p>1. Does your jurisdiction provide in-person service for Charter Filings? Response: Yes. In addition to the filing fee, a \$15 Special Handling Fee is collected for filings submitted in-person at our public counter. These filings are processed in priority over documents submitted by mail, but are processed behind those submitted online.</p> <p>Additionally, a customer who submits a filing at the public counter has the opportunity to submit an Expedited Filing Service fee to receive a filing response within one of the following guaranteed time frames and for the specified expedite fee:</p> <ul style="list-style-type: none"> - Class A Service (preclearance approval required)...4 hour response time... \$500.00 - Class B Service (must be received by the Secretary of State by 9:30 a.m.)...Same day response time (by 4:00 p.m.) \$750.00 - Class C Service...24 hour response time..... \$350.00 <p>If a Preclearance is required, the following fees apply to determine if the document conforms to law and receives a preclearance response within one of the following guaranteed time frames:</p> <ul style="list-style-type: none"> - Class I Service24 hour response time ..\$500.00 - Class II Service...72 hour response time... \$400.00 - Class III Service.... 5 business day response time... \$300.00 - Class IV Service ...10 business day response time... \$250.00 <p>2. Does your jurisdiction accept cash for payments? Response: Yes.</p>
Colorado	
Connecticut	
Delaware	
District of Columbia	<p>In DC we accept all forms of payment (except I think Apple pay). For cash payments we will also give the change.</p>
Florida	
Georgia	
Hawaii	<p>?Yes? to both questions.</p>
Idaho	
Illinois	

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Indiana	Indiana provides walk-in service for customers and we also allow cash payment.
Iowa	Iowa accepts walk-in customers at our front counter (55/day in 2019). Iowa accepts cash payment. Like Ohio, we have a computer in our lobby so customers have the option to file online.
Kansas	
Kentucky	
Louisiana	<p>Louisiana has a customer service desk for assistance and kiosks in our lobby for customers to utilize.</p> <p>We do also accept cash.</p>
Maine	<p>Maine provides for in-house filings at our customer window and we do accept cash for payment.</p> <p>Additionally, it amazes me the number of customers who still send cash as payment via the mail.</p>
Maryland	
Massachusetts	Massachusetts allows filings in person. Filings made in person may be paid by check, money order or cash.
Michigan	Michigan accepts walk-in customers at our front counter. We accept cash, check, money order, and credit card. We also have a computer in our lobby so customers have the option to file online.
Minnesota	Minnesota provides walk- service in St. Paul for filings, copy orders and Authentications (no satellite office exist). We accept cash, check, money order and credit card. We do give the change for cash payments. We also have a kiosk in our lobby for them to file online.
Mississippi	
Missouri	
Montana	
Nebraska	
Nevada	Nevada does provide in-person services and accepts cash.

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New Hampshire	<p>New Hampshire does provide for walk-in service at our Customer Service Counter in Concord. Customers can request expedited service and wait for evidence of filing for an additional \$25.00.</p> <p>We do accept cash at the counter but require exact amounts as we do not have petty cash on hand and cannot make change.</p>
New Jersey	
New Mexico	
New York	<p>NY has a customer service counter for in person service for filings and other services. We accept cash payments.</p>
North Carolina	<p>North Carolina does provide counter service for document filings. We do accept cash, but require the exact amount due as we do not provide change.</p> <p>Our counter service is not an examination of the filing and the document is not "filed" by staff before the customer leaves. They basically are submitting the document for filing.</p>
North Dakota	<p>Yes, North Dakota does provide in-person service. We have customer service stations to assist customers, which include computers for them to file online with assistance.</p> <p>Yes, we accept cash.</p>
Ohio	<p>Yes, we have a Client Service Center to offer assistance over the counter and we have computers set up for customers to file online with the assistance of our staff members. We do accept cash for filings at this location.</p>
Oklahoma	
Oregon	
Pennsylvania	
Rhode Island	<p>In Rhode Island, customers can come in to file incorporation docs in our Providence office (no satellite offices exist, but that's not really necessary in a state our size!). It is processed by our team and available for viewing and downloading online typically within one business day. We accept payment in the form of cash, check, or major credit cards at the counter.</p>
South Carolina	

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South Dakota	
Tennessee	
Texas	<p>Texas has in person counter service (?walkers?) at its office location in Austin (we have no satellite offices) for both copy orders, charter, and UCC Filings. It?s not service while you wait, but may be picked up the following business day if you pay the extra expedited handling fee. We accept cash, check, money order, and credit card.</p>
Utah	
Vermont	
Virginia	
Washington	<p>In Washington State = Yes, and Yes</p> <p>We have only the main office in Olympia, and we have in-person/front counter service available. All forms of payment are accepted. However, we do charge an in-person service fee for those using the front counter service for filing. They pay an additional \$50 and the filing is completed while they are at the counter. If they choose not to pay the in-person fee, there is a drop box that people can leave their documents for processing with the regular mail.</p>
West Virginia	
Wisconsin	<p>In Wisconsin we except filings in person at our office here in Madison, WI. We do not except cash. They can pay by Money Order, Check or they can pay online from their device.</p>
Wyoming	

Additional comments:

Full text of email: