

Topic: IT Embedded Within Business Service/Org Charts

Question by: Juin Charnell

Jurisdiction: Minnesota

Date: May 19, 2021

| Jurisdiction | Question(s) |
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| | To the extent that you can share or if you can send me snippets directly, it would be helpful. We are wondering how many of you have a CIO or IT embedded within your Business Service departments? Or is your IT ? development, infrastructure ? handled by an outside agency? In MN, there is the larger MNIT which serves all the State agencies. However, as a Constitutional office, our IT is embedded within Business Services, with access to MNIT should we need it. |
| Manitoba | |
| Corporations Canada | |
| Alabama | |
| Alaska | |
| Arizona | In Arizona, we (the Corporations Division which handles LLCs and Corps only) are part of the Arizona Corporation Commission. The Commission has an IT Division that services all 8 Divisions of the Commission. |
| Arkansas | |
| California | |
| Colorado | |
| Connecticut | Connecticut SOTS is similar to Indiana. We have our own IT Department that oversees our applications and IT equipment. But we do rely heavily on our statewide IT department (the Bureau of Enterprises Systems and Technology) for IT infrastructure such as servers, enterprise applications, and other enterprise-level IT issues. I would characterize CT as highly centralized in terms of IT and is moving further in that direction, but our office is somewhat immune from the centralization as a separate constitutional office. |
| Delaware | |
| District of Columbia | |
| Florida | |
| Georgia | |
| Hawaii | |

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| Idaho | |
| Illinois | |
| Indiana | <p>Indiana has an internal IT team that manages IT projects, services and security. However, we also use Indiana Office of Technology (state agency) for services such as internet, databases, hardware, security, etc.</p> <p>If you need more details, please contact Wade Knotts.</p> |
| Iowa | <p>In Iowa, the Secretary of State's office has it's own IT staff, and our primary functions are general IT support for the agency, and application development, primarily for Business Services.</p> <p>While we use some services from the State's OCIO office, we are an independent entity.</p> |
| Kansas | |
| Kentucky | |
| Louisiana | <p>Louisiana is similar to Texas. The LA SOS has our own IT division for our agency. We do our own development, maintenance and enhancements to applications used by the Commercial Section. We sometimes utilize contract help, but for the most part, our IT Division takes care of all. There is not a member of the IT staff embedded in each section of the SOS, but the Commercial section does have a Supervisor over Technical Support and our Geauxbiz site that works closely with the IT Division as a liaison.</p> |
| Maine | |
| Maryland | |
| Massachusetts | <p>The Secretary of State's Office has its own IT Division with a CIO which handles the IT services for all the divisions within the Secretary's Office. Within the IT Division there are two developers specific to Corporations. Our office does not utilize MA ITD, which handles the IT services for all other governmental agencies.</p> |
| Michigan | |
| Minnesota | |
| Mississippi | |
| Missouri | |
| Montana | |
| Nebraska | |

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| Nevada | Nevada is set up this way, as well. Our state?s enterprise IT department manages our phones and statewide applications; our internal IT staff manage Secretary of State specific applications for all of our divisions (Commercial Recordings, Elections, Securities, Notary, etc.). |
| New Hampshire | |
| New Jersey | |
| New Mexico | |
| New York | |
| North Carolina | In North Carolina the NC Secretary of State's Office has their own IT Units for development and infrastructure and house our own servers. However, we are required to work with the State DIT for telephones and internet connectivity. There may also be other specific uses I am not aware of. |
| North Dakota | |
| Ohio | Our office has an IT section so we have our own CIO, developers, network team, etc. We do not share these resources with any other agency. Although - we do not have people designated specifically to Business Services, so we have to coordinate priorities for IT needs with the Elections divisions. |
| Oklahoma | |
| Oregon | |
| Pennsylvania | |
| Rhode Island | We operate the same way in RI. As a general officer, we have our own IT Division, but can partner with the state?s IT department if needed. We almost never have need to do that, though. |
| South Carolina | |
| South Dakota | |
| Tennessee | |

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| Texas | <p>In Texas, the SOS has a separate IT division that services the needs of the agency as a whole, including the development, maintenance of and enhancements to applications used by the Business and Commercial Filings Section. Our IT staff is not embedded within each separate division within the agency. However, the agency, like other Texas state agencies, also utilizes the services provided by a separate state agency, the Texas Department of Information Resources. DIR provides data center services and communication services to state agencies. This agency also provides assistance and services in connection with other IT needs/projects/requests. For more information on our IT structure and DIR, I would need to refer your email to our IT Director.</p> |
| Utah | |
| Vermont | |
| Virginia | |
| Washington | <p>Washington State OSOS is very similar to Louisiana. We have in-house IT for the office, but also a team specific to our Corporations and Charities Filing System that handles maintenance and enhancements in-house.</p> <p>We have some shared responsibilities with the State CIO?s office regarding storage, network, Security, etc, but overall we operate separate from the rest of the state as a separately elected official.</p> |
| West Virginia | |
| Wisconsin | |
| Wyoming | |

Additional comments:

Full text of email:

Hi everyone,
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is the larger MNIT which serves all the State agencies. However, as a Constitutional office, our IT is embedded within Business Services, with access to MNIT should we need it. Thank you.

Juin Charnell
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