

Topic: Expedited Services

Question by: Patricia Viverto

Jurisdiction: Arizona

Date: July 8, 2021

Jurisdiction	Question(s)
	<p>I've been asked if any states are contemplating resuming expedited handling options post COVID.</p> <p>In Arizona (Secretary of State), we've been expediting Trade Names and Trademarks for the past 6 months or so. We're still currently closed to the public however we will have expedited options available when we open.</p>
Manitoba	
Corporations Canada	Corporations Canada offered express service on a select number of transactions pre-COVID, these services were not interrupted due to COVID.
Alabama	
Alaska	
Arizona	Here at the Corporations Division (Arizona), we offer expedited service then our same day/next day services (next day, same day and 2-hour). We offered these services during COVID and continue to offer them. The use of the accelerated services continues to increase.
Arkansas	
California	
Colorado	
Connecticut	
Delaware	
District of Columbia	
Florida	
Georgia	
Hawaii	
Idaho	
Illinois	

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Indiana	<p>Indiana is the same as Rhode Island.</p>
Iowa	<p>Similar to NH, last year we migrated our expedited process to emails and our legacy online system. It was mostly service companies and law firms who utilized the services. Historically, we didn't have authority to charge fees for expedited requests, so we had limited to in-person filings of not more than 5/filer to manage the requests.</p> <p>During the legislative session this spring, the Bar Assoc., approached us about adding fees for preclearance and expedited (2- and 5-day) filings, letting us keep the money to fund these services (normally all of our fees go to the general fund, and we work from an appropriation). We agreed on the theory that it would help bring parity to those filers who are located outside of the Des Moines metro who drive into our office, by providing them with the same assurances that their docs will be processed on equal footing with those who are closer to the office.</p> <p>I was also optimistic that we would see at least one of two other things: 1) wide adoption to provide a new stream of revenue to help supplement staffing, or 2) push heavier filers to FTF where we still have same-day approval without the fees, lightening the workload for our team.</p> <p>The Bar tacked the fees on to the MBCA 4th Ed. bill. The division of the bill for the fees went into place on July 1, and it seems to have fairly wide adoption early on. We didn't get nearly the pushback I anticipated.</p>
Kansas	
Kentucky	
Louisiana	<p>In Louisiana, we have always (even pre-Covid) had expedited filing options, for an additional fee. Our offering expedite services was not precipitated by nor affected by Covid. We will continue, going forward, with these same options.</p> <p>For paper filings, we have 24-Hour expedited handling for an additional \$30.00 and for Priority ?Same day? it is an additional \$50.00. Online filings are only given the \$50.00 option, as they are already fast-tracked a bit over paper filings. The expedite option is good on any type of document filing and on certified copy orders.</p>
Maine	
Maryland	
Massachusetts	<p>In MA, even pre-COVID, all filings presented between 845am and 4pm either electronically or paper are reviewed by the close of business that day. This did not change during the pandemic.</p>
Michigan	

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Minnesota	
Mississippi	<p>MS doesn't offer expedited services. The standard turnaround time is 24 - 48 hours. Our office has maintained this service during COVID as well. Therefore, there is no consideration of offering expedited services.</p>
Missouri	
Montana	
Nebraska	
Nevada	
New Hampshire	<p>New Hampshire offers Expedited (24-hr) service for all corporate filings and certified document requests for an additional \$25.00 fee. Pre-Covid, this service was available to walk-in customers only visiting our lobby. After our lobby closed last year, we opened this service to filers using email and paying with an established ACH accounts (primarily service companies and law firms). Although we are now fully reopen to the public, we continue to accept expedite requests via email, as this has worked well for both our customers and staff.</p>
New Jersey	
New Mexico	
New York	
North Carolina	<p>In North Carolina we did not suspend expedited service. We did provide for mailing handling due to COVID, but the documents requesting either 24 hour or same day were examined within the time frame after the examiners received them.</p>
North Dakota	
Ohio	<p>Ohio did not stop offering expedite services during Covid, although online filings were encouraged. Our online system allows for expedite filings if the document needs staff review. Now we are only 1 day out or less on our processing time, so although expedites may not be necessary we still offer this option ? including with filings sent by mail.</p>
Oklahoma	
Oregon	
Pennsylvania	

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Rhode Island	<p>We do not offer expedited service here in RI. We were fortunate not to experience any reduction in service levels here during COVID. Since we typically turn around filings within the same or next business day, we don't foresee offering expedited service in the future.</p>
South Carolina	
South Dakota	
Tennessee	
Texas	
Utah	
Vermont	
Virginia	
Washington	<p>In Washington State, OSOS only had a couple of weeks last year that some type of in-person or hybrid service wasn't available for expedite.</p> <p>Overall, we were fortunate that we did not see a reduction in service or increases to processing times.</p>
West Virginia	
Wisconsin	
Wyoming	

Additional comments:

Full text of email:

Hello Everyone! Hope you're all doing well!

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Thanks,

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