

Topic: CRA Public and Internal Searching

Question by: Patrick Reed

Jurisdiction: Washington

Date: October 15, 2019

Jurisdiction	Question(s)
	<p>We are getting ready to enhance our online CRA search for customers and to enhance the internal displays of CRA information. My questions are:</p> <ol style="list-style-type: none"> 1. What fields are displayed in your CRA public search (customer facing) <ol style="list-style-type: none"> a. What would you and your customers like to see? 2. What fields are displayed in your internal CRA search 3. Questions for CRA's, what detail do you want to have displayed in a public search (name, address, email, phone, ?)
Manitoba	
Corporations Canada	
Alabama	
Alaska	
Arizona	
Arkansas	
California	
Colorado	<p>Colorado does not currently handle registered agents for businesses using the commercial registered agent model, but all registered agents are essentially stand-alone. We do work with large service companies and law firms to reconcile/standardize their listings amongst their client businesses in the usual cases (e.g., merger of multiple agent firms, address changes).</p> <p>We are expecting to create this framework and functionality in our current business registration modernization project (we're doing it internally). I'd love to hear from other jurisdictions of some of the nifty and well-liked and used capabilities they have to help the commercial registered agents (and us!) in managing their clientele.</p>
Connecticut	

Jurisdiction	Question(s)
	<p>We are getting ready to enhance our online CRA search for customers and to enhance the internal displays of CRA information. My questions are:</p> <ol style="list-style-type: none"> 1. What fields are displayed in your CRA public search (customer facing) <ol style="list-style-type: none"> a. What would you and your customers like to see? 2. What fields are displayed in your internal CRA search 3. Questions for CRA's, what detail do you want to have displayed in a public search (name, address, email, phone, ?)
Delaware	
District of Columbia	
Florida	
Georgia	
Hawaii	<p>Hawaii does have commercial registered agents (CRA). From the online business name search, the CRAs have a "CRA ADDRESS" and in "Other Filings", an entry description would be stated as "Application to List as Commercial Registered Agent", on the date it was filed. (see attached sample)</p> <p>You may search for businesses on https://hbe.ehawaii.gov/documents/search.html</p>
Idaho	
Illinois	

Jurisdiction	Question(s)
	<p>We are getting ready to enhance our online CRA search for customers and to enhance the internal displays of CRA information. My questions are:</p> <ol style="list-style-type: none"> 1. What fields are displayed in your CRA public search (customer facing) <ol style="list-style-type: none"> a. What would you and your customers like to see? 2. What fields are displayed in your internal CRA search 3. Questions for CRA's, what detail do you want to have displayed in a public search (name, address, email, phone, ?)
<p>Indiana</p>	<ol style="list-style-type: none"> 1. What fields are displayed in your CRA public search (customer facing) <ol style="list-style-type: none"> a. What would you and your customers like to see? <ul style="list-style-type: none"> * Q1 Response: Publicly we display all of the following information <ul style="list-style-type: none"> o CRA Name o CRA ID o CRA Status o Listing Date (date RA registered as a CRA) o Associated Business Information (this is the business record associated to a Business CRA). ? Business ID ? Business Name ? Entity Type ? Principal Office Address ? Creation Date o Service of Process Address (Address in which the CRA receives service) o List of Represented Entities (include the following fields for each entity represented by the CRA. ? Business ID ? Business Name ? Name Type ? Entity Type ? Principal Office Address ? Registered Agent Name ? Business Status o Filing History (this includes a list of filings for the CRA, including the Listing Statement and any Statements of Change filed by the CRA. Public is able to download PDF copies of the filings. Note we do not provide a download list of the entities represented by the CRA). The public is also able to get free certified copies of any of the filings. o Name History (this would provide a list of any names the CRA operated under in the event it changed its Business Name). o [cid:image001.jpg@01D5897F.9FE08100] 2. What fields are displayed in your internal CRA search <ul style="list-style-type: none"> * Q2 Response: Internal users see the same information as a public user do with a few exceptions. Below is a list of the additional information our internal users have access to, but do not display publicly. <ul style="list-style-type: none"> o Electronic Service of Process Email Address (email address in which the CRA will accept electronic service of process) o CRA Email Address (email address where the CRA will receive important notifications regarding its CRA Listing and reminders regarding the businesses it represents). o Correspondence History - this a feature that tracks all system generated correspondence (email or PDF) that are sent to the CRA about its CRA record. o Filing History - from here internal staff is able to download the list of entities the CRA indicates that represents in a particular filing. The PDF lists are hidden from public view. o [cid:image002.png@01D5897F.9FE08100]

Jurisdiction	Question(s)
	<p>We are getting ready to enhance our online CRA search for customers and to enhance the internal displays of CRA information. My questions are:</p> <ol style="list-style-type: none"> 1. What fields are displayed in your CRA public search (customer facing) <ol style="list-style-type: none"> a. What would you and your customers like to see? 2. What fields are displayed in your internal CRA search 3. Questions for CRA's, what detail do you want to have displayed in a public search (name, address, email, phone, ?)
Iowa	
Kansas	
Kentucky	
Louisiana	
Maine	
Maryland	
Massachusetts	
Michigan	Michigan does not have CRA (commercial resident agent) search that is separate from our business entity search.
Minnesota	
Mississippi	
Missouri	
Montana	
Nebraska	
Nevada	<p>Below is Nevada's search results page, both public-facing and internally, when looking up a CRA by name.</p> <p>When completing a filing via our online system and searching for a CRA, there is a condensed list with just the name, address, status and email address that the customers see. Hope this helps.</p>
New Hampshire	
New Jersey	
New Mexico	

Jurisdiction	Question(s)
	<p>We are getting ready to enhance our online CRA search for customers and to enhance the internal displays of CRA information. My questions are:</p> <ol style="list-style-type: none"> 1. What fields are displayed in your CRA public search (customer facing) <ol style="list-style-type: none"> a. What would you and your customers like to see? 2. What fields are displayed in your internal CRA search 3. Questions for CRA's, what detail do you want to have displayed in a public search (name, address, email, phone, ?)
New York	
North Carolina	
North Dakota	
Ohio	
Oklahoma	
Oregon	
Pennsylvania	
Rhode Island	
South Carolina	
South Dakota	
Tennessee	
Texas	
Utah	
Vermont	
Virginia	
Washington	
West Virginia	
Wisconsin	

Jurisdiction	Question(s)
	<p>We are getting ready to enhance our online CRA search for customers and to enhance the internal displays of CRA information. My questions are:</p> <ol style="list-style-type: none"> 1. What fields are displayed in your CRA public search (customer facing) <ol style="list-style-type: none"> a. What would you and your customers like to see? 2. What fields are displayed in your internal CRA search 3. Questions for CRA's, what detail do you want to have displayed in a public search (name, address, email, phone, ?)
Wyoming	

Additional comments:

Full text of email:

Good morning from Washington State!

We are getting ready to enhance our online CRA search for customers and to enhance the internal displays of CRA information.
My questions are:

1. What fields are displayed in your CRA public search (customer facing)
 - a. What would you and your customers like to see?
2. What fields are displayed in your internal CRA search
3. Questions for CRA's, what detail do you want to have displayed in a public search (name, address, email, phone, ?)

Patrick Reed
Public and Government Affairs Manager
Office of the Secretary of State, Corporations and Charities Division
360-725-0358

patrick.reed@sos.wa.gov<mailto:patrick.reed@sos.wa.gov>
www.sos.wa.gov/corps<http://www.sos.wa.gov/corps>