

# IACA Award Submission

## BC Registries and Online Services Personal Property Registry (PPR) Application



Ministry of  
Citizens' Services

### Register or search for legal claims on personal property

The Personal Property Registry records security interests and liens against personal property belonging to British Columbia businesses and individuals.

[Log in to my BC Registries Account](#)



Drive the economy

Make it easier to do business

Improve service delivery

Enhance digital security

# Executive Summary

Agile Methodologies used to launch a new PPR platform, modernizing the way businesses, government and individuals search and register encumbrances in B.C.



# Project Description

PPR is an online notice filing application registering encumbrances (e.g., mortgages, liens, debentures) created against personal property belonging to a corporation or an individual.



# Project Effectiveness

Defined the vision, developed three service families and product teams, launched products, and set standards for Government, Registries, technology and Registry products.

*"The new PPR application is much easier to use and a real improvement to the 'old' screen."*

*"My paralegal was extremely happy to see the registration order has been perfected on PPR search results!"*

*Feedback from Client*



# Project Significance and Transferability

Leading and setting a standard within the B.C. Provincial Government for how BC Registries and Online Services will transform and modernize all future services.



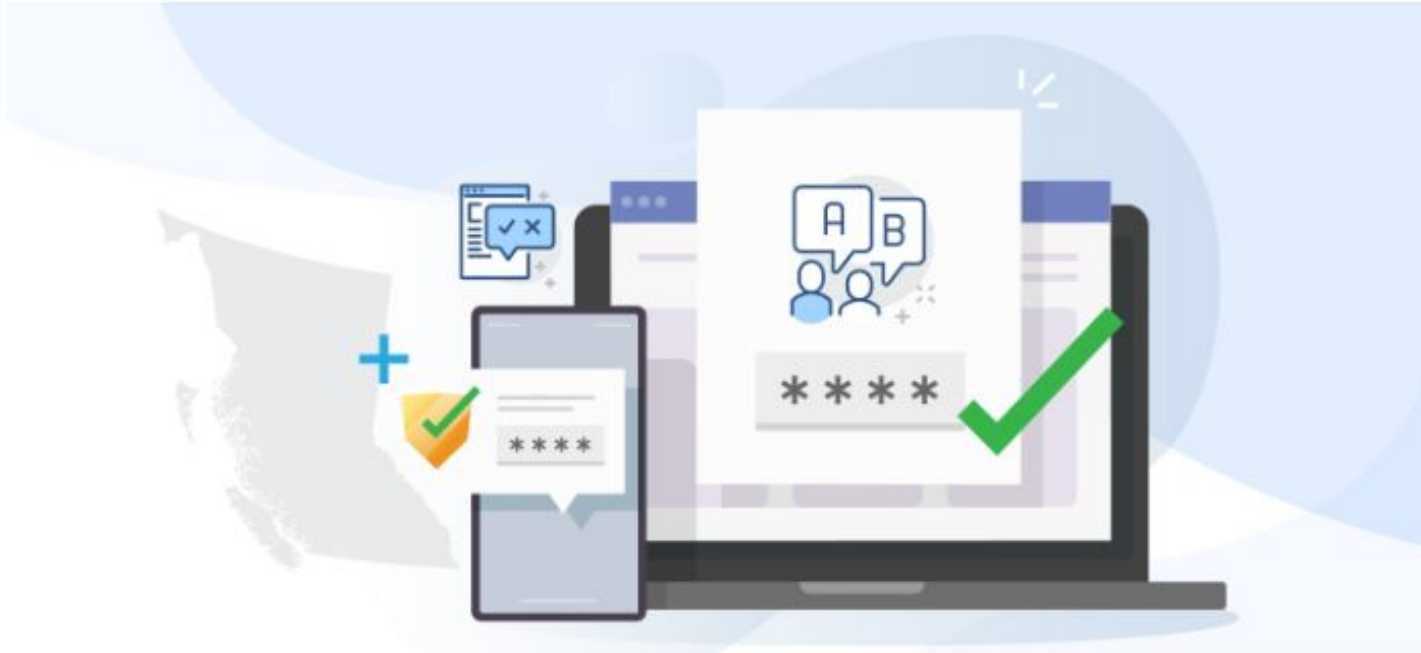
# Project Originality

Committed to the citizen experience, while improving digital security through verification of identity, and leveraging innovation to change the way users operate and interact with government.



# Project Benefits

Trusted digital interactions & modern technology, improving data integrity, less manual and errors and proactively reducing errors. Immediate access to Registry Data with intuitive self-serve interface.





# Lessons Learned

Collaboration and engagement is key. Incorporate staff and interested parties into the development and testing and continuous improve, iterate and learn by doing.







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New to BC Registries? [Create a BC Registries Account](#)



A Modern Personal Property Registry for B.C.

## Questions?

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