

# 2020 IACA Conference Agenda

## Sunday, May 17

Time	Event	Location
4:00 pm - 6:00 pm	Registration	Ballroom Foyer
5:30 pm - 6:30 pm	Partners Only Reception	Ralston (6th floor)
7:00 pm - 9:00 pm	Partner's Reception	iMOCA Gallery
9:00 pm - 11:00 pm	Hospitality Suite	Ralston (6th floor)

## Monday, May 18

7:00 am - 8:30 am	Breakfast	Market Table
7:30 am - 4:00 pm	Registration	Ballroom Foyer
8:30 am - 9:15 am	Opening Ceremony United States & Canada Anthems Welcome Address Announcements	Alexander Ballroom
9:15 am - 10:15 am	Roll Call of Jurisdictions	Alexander Ballroom
10:15 am - 10:30 am	Break	Nourishment Hub
10:30 am - 12:15 pm	Roll Call of Jurisdictions & Roll Call of Partners	Alexander Ballroom
12:15 pm - 1:30 pm	Lunch	Market Table
1:30 pm - 2:15 pm	Pit Crew Challenges	Alexander Ballroom
2:15 pm - 2:30 pm	Break	Nourishment Hub
2:30 pm - 3:30 pm	How Quality Assurance Accelerates You Down the Homestretch	Alexander Ballroom
3:30 pm - 3:45 pm	Real-Time Membership & Partner Survey	Alexander Ballroom
3:45 pm - 4:15 pm	Merit Awards	Alexander Ballroom
6:00 pm - 9:00 pm	Evening Event	Indiana State Museum
9:30 pm - 11:30 pm	Hospitality Suite	Ralston (6th floor)

## Tuesday, May 19

Time	Event	Location
7:30 am - 9:00 am	Breakfast	Market Table
7:30 am - 4:00 pm	Registration	Ballroom Foyer
9:00 am - 10:00 am	Check Under the Hood: The Importance of Identity Management	Alexander Ballroom
10:00 am - 10:15 am	Break	Nourishment Hub
10:15 am - 11:15 am	Turbo-Charged: How Service Companies Give You a Boost	Alexander Ballroom
11:15 am - 11:45 am	International Business Registers Report	Alexander Ballroom
11:45 am - 12:00 pm	Update from GLEIF	Alexander Ballroom
12:00 pm - 1:15 pm	Lunch	Market Table
1:15 pm - 2:15 pm	How To Dodge the Pile-Up of Chargebacks and Fraudulent Filings	Alexander Ballroom
2:15 pm - 2:45 pm	Legal Entity Identifier	Alexander Ballroom
2:45 pm - 3:00 pm	Break	Nourishment Hub
3:00 pm - 4:00 pm	Need for Speed: How Real-Time Data is Pulling Ahead of the Pack	Alexander Ballroom
4:00 pm - 4:45 pm	Take a Victory Lap: How Branding Helps You Get the Edge	Alexander Ballroom
6:00 pm - 9:00 pm	Evening Event	Lucas Oil Stadium
9:30 pm - 11:30 pm	Hospitality Suite	Ralston (6th floor)

## Wednesday, May 20

Time	Events	Location
7:30 am - 9:00 am	Breakfast	Market Table
7:30 am - 4:00 pm	Registration	Ballroom Foyer
9:00 am - 10:15 am	Jurisdictional Presentations - Concurrent	Alexander Ballroom
	<i>to be determined</i>	Alexander Ballroom
	<i>to be determined</i>	Renaissance Place
		Nourishment Hub
10:15 am - 10:30 am	Break	
10:30 am - 11:45 am	Concurrent Sessions	
	BOS: High Speed Collision of the Supreme Court Cases & TM Administration	Alexander Ballroom
	STS: Don't Get Black Flagged, Get Educated (UCC 201)	Renaissance Place
11:45 am - 1:00 pm	Lunch	Market Table
1:00 pm - 2:15 pm	Concurrent Sessions	
	BOS: Buckle Up: Remote Notarization has the Pedal to the Metal	Alexander Ballroom
	STS: Catch the Drift: See UCC Issues from the Rearview Mirror	Renaissance Place
	Break	Nourishment Hub
2:15 pm - 2:30 pm	Concurrent Sessions	
2:30 pm - 3:45 pm	BOS: Firing on All Cylinders: How to Build a Winning Pit Crew	Alexander Ballroom
	STS: Get in Gear for Electronic Filing	Renaissance Place
3:45 pm - 4:45 pm	Concurrent Sessions	
	BOS: Don't Lose Control: Defensive Driving Course for Staffing Issues	Alexander Ballroom
	STS: Where the Rubber Meets the Road (non-standard search logic /townhall)	Renaissance Place
6:30 pm - 9:00 pm	Free Night	
9:30 pm - 11:30 pm	Hospitality Suite	Ralston (6th floor)

## Thursday, May 21

Time	Event	Location
7:30 am - 9:00 am	Breakfast	Market Table
8:30 am - 9:30 am	Business Meeting Registration (members & member staff)	Gallery Foyer
9:30 am - 10:15 am	Member Engagement & Business Meeting	Alexander Ballroom
10:15 am - 10:30 am	Break	Nourishment Hub
10:30 am - 10:45 am	2021 IACA Conference Announcement	Alexander Ballroom
10:45 am - 11:45 am	Wi-Fi in the Fast Lane: Avoiding Yellow Flag Conditions	Alexander Ballroom
11:45 am - 12:15 pm	Association Presentations	Alexander Ballroom
12:15 pm - 1:30 am	Lunch	Market Table
1:30 pm - 2:30 pm	Check Your Oil: How Call Centers Keep the Engine Humming	Alexander Ballroom
2:30 pm - 2:45 pm	Break	Nourishment Hub
2:45 pm - 3:45 pm	Don't Hit the Wall: Project Management for Rookies	
6:00 pm - 9:00 pm	Evening Event	Alexander Ballroom
		Alexander Courtyard

## ADDITIONAL INFORMATION