



2015 IACA Conference Speakers
Savannah, Georgia

Susan Anthony

Attorney in the Global Intellectual Property Academy (GIPA); Office of Policy and International Affairs (OPIA), United States Patent and Trademark Office (USPTO), Alexandria, Virginia

Susan Anthony handles policy matters relating to copyright, trademark, and domain name issues within the United States and internationally. She has a broad range of experience and expertise in almost all facets of intellectual property protection and enforcement. Within GIPA, Susan heads up the USPTO's educational outreach initiative for US small to medium sized businesses (US SMEs), focused on helping small businesses and student entrepreneurs to protect and enforce their intellectual property rights. She also is a member of the USPTO China Team and the USPTO Africa Team. Prior to joining the USPTO, Susan worked in the corporate and private law firm sectors.

Ben Ark

Manager of Application Development; National Corporate Research, Ltd.

Ben Ark is the Manager of Application Development at National Corporate Research. He has been involved in electronic submission and searching of UCC and business entity filings since 2002. Ben has worked with several jurisdictions during the design and testing phases of their online UCC and business entity systems as a customer stakeholder. He is widely experienced with software development, the IACA XML filing standards and procedures, and jurisdiction filing and search systems. Ben has been attending IACA conferences since 2004 and has served in several technical workgroups and conference panels.

Anand Balasubramanian

Chief Operating Officer, PCC Technology Group

Anand Balasubramanian has directed the development of corporate software technology and the delivery function for all major projects at PCC since 2001. He is a consummate professional that has dedicated over 12 years in architecture creation, solution design, requirements analysis, implementation and quality management. Anand has amassed deep domain expertise over eight years working on a variety of projects in the commercial sector, as well as state and federal governments. He has performed multiple consulting roles during his career, including Senior Software Engineer, Senior Architect, Senior Business Analyst and Project Manager. He has command of the following platforms: MS.NET, Java, J2EE, DB2, MQ Series, CICS, WebSphere, WebLogic, Microsoft technologies and SQL Server/Oracle based web technologies. He has a broad understanding of government, energy, insurance and financial services business processes. He has a Masters degree from University of Madras.



Kathy Berg

Division Director; Utah Division of Corporations and Commercial Code

Kathy Berg worked for the State of Utah for 25 years, 23 of which was with the Department of Commerce. Kathy has been a Deputy Director, Division Director and Department Budget and Accounting Officer for the Office of Education (2 years). She has served on the Governor's Committee for the State Employee Charitable Fund Drive, Westminster College Legal Assistant Board and IACA Board from 2008 to present.

Wally Boggus

Uniform Commercial Code and Information Technology; Capitol Services, Inc.

Wally Boggus has been with Capitol Services, Inc. since 2000. His professional activities include serving as the design lead for UCC Filing Manager, a premier web-based UCC filing preparation and management system. Additionally, he was a consultant for International Secured Transactions Registries, Checchi Consulting, Inc. for the U.S. Agency for International Development ("USAID"). Wally previously worked as the Association Deputy Assistant Secretary of State, Uniform Commercial Code Section, for the Texas Secretary of State. He has also served IACA in various capacities, including serving on numerous committees and as the Chairman of the Secured Transactions Committee.

Annika Bränström

Director General; Swedish Companies Registration Office (Bolagsverket)

Annika Bränström is the Director General at the Companies Registration Office in Sweden. Annika started as a lawyer at the Swedish Patent and Registration Office in 1996 and after that she has had different administrative executive positions. The Companies Registration Office became effective 1 July 2004 when the previous Companies Department of the Patent and Registration Office was made a separate government authority and she started as the Head of Administration. In 2005 she became the Head of Development and since 2007 she works as the Deputy General Director. From April 2008 she is the Director General. Annika Bränström has during many years been supporting and participating in the development of different electronic services, both nationally and internationally, as a board member of the European Business Register (EBR EEIG) and is since 2014, president for the European Commerce Registers Forum (ECRF). Since April 2009, Annika has been a delegate in the Swedish e-Government Delegation and since August, 2011, she is the Chairman of the delegation. She is also the Deputy Chairman in the Swedish e-Identification Board since the January 2011.

Anthony Bwembya

Registrar & Chief Executive Officer, Patents & Companies Registration Agency; Zambia

Anthony Bwembya is an Advocate of the High Court of Zambia. He holds an LL.B degree from the University of Zambia and a Business Administration (BBA) degree from The Copperbelt University. He also holds a Post Graduate Diploma in Legislative Drafting. Anthony's interest is Company and Intellectual Property Law. Anthony joined the Patents and Companies Registration Agency in 2007 and held the position of Assistant Registrar Commercial unit. Appointed Registrar and Chief Executive Officer in 2011, he continues in this position. The mandate of the agency is to operate a registry for business entities and industrial property rights.



Hayley Clarke

Director, Business Programs; Service Nova Scotia

Hayley Clarke is responsible for the legislation and policy of the Registry of Joint Stock Companies, the Personal Property Registry, the Nova Scotia Business Registry and the Lobbyists' Registry in Nova Scotia. Prior to joining the provincial government in the Spring of 2007, Hayley was a partner in the Halifax office of McInnes Cooper, with a focus on corporate and commercial law. She is currently a Director and the First Vice-President of the International Association of Commercial Administrators (IACA), and a member of each of the Working, Definitions, and Editorial Groups for the ECRF/CRF/IACA Survey of corporate registries around the world.

Julia Dale

Deputy Bureau Director; Michigan Corporations, Securities and Commercial Licensing Bureau

Julia Dale is the Deputy Bureau Director for the Corporation, Securities and Commercial Licensing Bureau for the State of Michigan; she previously served as the Director of the Michigan Corporations Division. Prior to joining the Corporations Division, Julia spent 9 years with the Michigan Department of Civil Rights; first as an Investigator and later as the Manager of the Lansing Regional Office. She is a member of the State Bar of Michigan and serves on the Business Law Section Council. Julia serves as the Chair of the Business Organization Section for IACA.

Cecil Davis

Director of Information Technology; Arkansas Secretary of State

Cecil Davis has worked for the Arkansas Secretary of State for almost a decade. He has participated on projects to update their document management software and move many services online. Cecil serves as IACA Secretary and Chair of the Information Technology Section.

Sherri De Marco

Senior Business Analyst; Michigan Department of State, UCC and International Registration Plan

Sherri De Marco is a senior business analyst for the Michigan Department of State, Uniform Commercial Code and International Registration Plan. She has served the Department of State for thirty years and the Uniform Commercial Code area for over twenty years. Sherri is currently the Second Vice President of the International Association of Commercial Administrators (IACA). She is a state qualified mediator and volunteer with the Dispute Resolution Center of Mid-Michigan.

Peter Edwards

National Manager, Client Services Division & Deputy Registrar of Personal Property Securities; Australian Financial Security Authority

Peter Edwards is the National Manager of the Client Services Division, as well as the Deputy Registrar of Personal Property Securities at the Australian Financial Security Authority. Peter's background is as a lawyer. He holds degrees in Health Science and Law. Prior to his current appointment, he held a number of senior legal and leadership positions, most recently as a Senior Assistant Ombudsman within the Office of the Commonwealth Ombudsman. This is Peter's first time attending the IACA conference.



Lori Feldman

Administrative Staff Officer; North Dakota Secretary of State

Lori Feldman is an administrative staff officer for the North Dakota Secretary of State. She has served this office for over fifteen years. Currently, she is the supervisor of the Secured Transactions Unit. She has also served in the Business Registrations Unit.

Scott Foskette

Corporate Compliance Unit, Business Operations Supervisor; Montana Secretary of State

Scott Foskette is the Business Operations Supervisor for the Montana Secretary of State's Office. He oversees the Corporate Compliance Unit. Prior to supervising this unit Scott worked several years as a Corporate Compliance Officer. For over 21 years, Scott has proudly worked as a public servant for the states of Montana and California. Most recently, Scott worked as a Project Manager leading an enormous project for the Secretary of State's Office in which every document submitted over the last one hundred plus years was digitally scanned and indexed. For this, Scott was honored to receive the 2014 Governor's Award for Excellence in Performance placing him into the top 1% of all Montana state employees. Born and raised in Southern California, Scott now lives in Helena, Montana with his wife and three children where he and his family enjoy all the benefits and beauty that Montana has to offer.

Joel Foster

Founder and CEO; Foster Moore International

Joel Foster is the founder and CEO of Foster Moore International, a specialist registry company. Joel's professional experience has been in the architecture, design and development of large business applications. Joel started his career in Registry Solutions over 16 years ago in New Zealand, leading the design, architecture and implementation of nearly 30 business registries. Joel's vision for Foster Moore has seen the creation of Catalyst The Registry Manager, a purpose built COTS solution for the Registry domain. Joel is active in the world of registry development and is a keen supporter of the various international associations that nurture registry best practice. Outside of work Joel enjoys sports with his friends and family, especially sports with an oval ball, or activities that are on or below water.

Monica Grahm

Head of Unit, Business Intelligence; Swedish Companies Registration Office (Bolagsverket)

Monica Grahm started as a lawyer at the Swedish Patent and Registration Office in 1991. Bolagsverket became effective on 1 July 2004 when the previous Companies Department of the Patent and Registration Office was made a separate government authority. Monica Grahm's journey has gone from being a lawyer, through various management services to now, since 2009, being responsible of a unit connected directly to the Director General. The unit is responsible for taking care of overall issues such as business intelligence and analytics. Monica has always been driven by a desire to develop and find solutions in order to create the best solutions for citizens and business owners. The questions often combine law and IT. Monica participates in various groupings where development of e-services is the focus. Monica participates, since 2009, in the operational working group within the Swedish eGovernment Delegation. Since 2013, Monica is a member of the International (previous ECRF) Survey Working Group and Editorial Group.

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Holly Grandy-Miller

Director; Reinventing Performance Michigan Office, Michigan Department of Licensing and Regulatory Affairs

Holly Grandy-Miller has a small group of process improvement experts that use a team approach to improving work processes. Their focus is to target processes that inhibit businesses in Michigan and improve process efficiency so that the Business Owners can feel a positive difference in their interaction with Government. Current accomplishments include a 29% improvement in perception by Michigan business owners. Holly's teams have reduced the time it takes Business owners to get various licenses by 60-80% in Michigan. Their work has helped truck drivers get on the road 67% faster and making deliveries quicker for Michigan business owners. Holly had also worked with the Michigan Department of Transportation as they rebalanced their processes and workloads, enabling them to be effective after a 40% cut in staff. In fact, Transportation not only maintained their effectiveness but doubled their road maintenance program during that time. Holly's current duties have been expanded by the Governor to train the rest of the State of Michigan agencies in the techniques her team has utilized to achieve these results. She is a member of the Michigan Lean Consortium.

Mandy Harlan

Commercial Assistant Administrator, Commercial Division; Louisiana Secretary of State

Mandy Harlan has served as the Commercial Assistant Administrator of the Commercial Division since July 2009. During this time, she assisted with analysis, design and implementation of conversion to .NET, implementation of online filings and the GeauxBIZ Portal. The Division examines and processes filings pertaining to corporations, limited liability companies, partnerships, trade names and any amended filings to the original documents. The Division fulfills orders for certified copies and certificates for existing entities and offers a checklist for licensing information needed to start a new business. The UCC, GeauxBIZ and notary departments are also included within the Commercial Division. Mandy began working for the Secretary of State in 1984 and plans to officially retire in 2017. She has one daughter who is a sophomore attending Louisiana State University.

Brad Harris

IT Deputy Director; Louisiana Department of State

Brad Harris joined the Louisiana Department of State in 2008 after having worked for another state agency as a computer programmer for 10 years. As a project leader at the Department of State, he worked to convert the Commercial Division applications from mainframe to client/server and to allow online filings of business entity registration and amendment. He continues to support the Commercial Division as deputy director.

Paul Hodnefield

Associate General Counsel; Corporation Service Company

Paul Hodnefield is Associate General Counsel for Corporation Service Company ("CSC"), where he is responsible for advising CSC regarding UCC, real estate, and other public record transactional services. In addition to his duties at CSC, he currently serves as Co-Chair of the ABA Joint Task Force on Filing Office Operations and Search Logic and is a member of the PEB Bogus Filing Working Group. Paul is a member



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of the American Bar Association, the Minnesota Bar Association, and a Fellow of the American College of Commercial Finance Lawyers. He has also served as an adjunct instructor at the University of Minnesota law school, where he taught courses on public records and business ethics.

Justin Hygate

Registry Consultant; Foster Moore

Justin Hygate calls himself the Registry Geek. Justin spent 26 years with the New Zealand Companies Office over which time the Companies Office gained an international reputation for innovative service delivery and best practice registry management. Justin's role at Foster Moore is to bring that innovation and registry best practice to their international clients through Foster Moore products and consulting. Justin is very active in the international registry community; he held the position of Secretary of the Corporate Registers Forum (CRF) from its inception in 2003 until 2011. He is widely regarded as the founder of that organisation. Justin was also formerly the Chair of the International Relations Section of the International Association of Commercial Administrators (IACA). He attended his first IACA Conference in Santa Fe, in 2000.

Garth Jacobsen

Senior Government Relations Attorney; CT Corporation

Garth Jacobson serves as a Senior Government Relations Attorney for CT Corporation. Prior to this position, he worked at Preston Gates and Ellis LLP. Previously, he held the position of Chief Legal Counsel to the Montana Secretary of State where he successfully litigated election law cases before the state trial and appellate courts and federal courts. During that tenure, he served on the state bar committees that drafted business entity legislation including profit and nonprofit corporate acts, revisions to the partnership laws and the limited liability company act. Additionally, he developed and administered alternative dispute resolution of business name infringements. He served on the Montana Ethics Advisory Commission. He also served on the Board of Trustees of the State Bar of Montana and was also the president of the First Judicial District Bar Association. Garth served as an observer/advisor to various Uniform Laws Commission business entity drafting committees. Currently he participates as an "observer" on the Series LLC drafting committee. He serves as an ABA advisor to the ULC Wage Garnishment Committee. He is a member of the ABA Business Law and the Science and Technology sections where he serves as co-chair on both ULC Committee and E-filing committee and LLC Committee subcommittee chair. He co-authored an article, "Electronic Service of Process" published in the spring 2008 SciTech Lawyer. He is a member the bar in Washington and Montana. Garth received a Bachelor of Arts degree in Economics and Philosophy, a Juris Doctorate and a Masters in Public Administration from the University of Montana. Additionally, he holds an LLM in Taxation from the University of Washington. The Counsel of State Governments named him a Toll Fellow. This prestigious national award recognizes outstanding leadership and service in state government. Garth has many years' experience with legal education, as a presenter, organizer or moderator of numerous continuing legal education (CLE) programs. He conducted programs on a variety of topics, including: tax law, corporations, LLCs, UCC, service of process, and legal ethics. He also taught business law classes as an adjunct professor at Carroll College, Helena Montana. Garth enjoys rock, alpine and ice climbing. His climbing resume includes summits of Mt. Rainier, Mt. Hood, Mt. Adams, Mt. Baker, Castleton Tower and the Snake Dike route on Half Dome, Yosemite. He is a member of the Seattle Mountaineers' climbing

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program. Additionally, he often creates pottery at Pottery Northwest where he completed a ten year term on its board of directors.

Celia Johnston

Judge; Project Group RegisSTAR, Local Court Essen, North-Rhine Westphalia

Celia Johnston studied law from 2003 to 2008 at the University in Bochum, North Rhine-Westphalia, Germany. From 2008 to 2010, Celia worked as a member of the research staff at a chair specializing in European and International law at the University in Hagen, North Rhine-Westphalia, Germany. After taking her final exams in 2010 she worked as a lawyer specializing in mergers and acquisitions. In 2011 Celia was appointed as a judge in North Rhine-Westphalia. Since then she has administered justice at several local and regional courts and was recently appointed for life. In 2013 Celia became a member of the project group RegisSTAR which works on behalf of the Ministry of Justice of North Rhine-Westphalia and is responsible for the development and maintenance of the German electronic Business Register system as well as the International Business Register interoperability.

The Honorable Brian P. Kemp

Georgia Secretary of State

Brian P. Kemp serves as Georgia's 27th Secretary of State. Among his wide-ranging duties, Secretary Kemp is responsible for conducting secure, accessible, and fair elections, registering corporations, and regulating securities and professional license holders in Georgia. Since taking office in January 2010, Kemp has implemented zero-based budgeting to cut wasteful spending and maximized the use of technology to better serve taxpayers. A strong champion for common sense business practices in government and election integrity, Kemp has been at the national forefront of putting conservative policies into action. Because of his long track record of conservative leadership, Kemp was chosen in 2012 to serve as the national Chairman of the Republican Secretaries of State Committee. A former State Senator, Brian Kemp was first elected to the Georgia State Senate in 2002, defeating a Democrat incumbent and helping to usher in the first Republican majority in the State Senate since Reconstruction. During his professional career, Secretary Kemp has founded and developed many small businesses. He remains an active small business owner today with companies involved in agribusiness, financial services, and real estate management and investment. A lifelong resident of Athens, Secretary Kemp is a graduate of Clarke Central High School and the University of Georgia, where he earned a Bachelor of Science degree in Agriculture. Brian Kemp, 50, is married to the former Marty Argo of Athens. They are the proud parents of three daughters and are actively involved in various charities and school activities with their children. The Kemps are active members of Emmanuel Episcopal Church in Athens.

Daniel Kleinberger

Emeritus Professor of Law; William Mitchell College of Law in Saint Paul, Minnesota

Daniel Kleinberger is a graduate of Harvard University (A.B. 1972, *summa cum laude*) and Yale Law School (J.D. 1979). He is Emeritus Professor of Law at William Mitchell College of Law in Saint Paul, MN, where he taught business law for 28 years. Since 1997, he has served as Reporter or Co-Reporter for five major projects of the Uniform Law Commission. He currently serves as Reporter for the Drafting Committee on Series of Unincorporated Business Entities Act and as Research Director, Joint Editorial Board on Uniform Unincorporated Organization Acts. Daniel Kleinberger's scholarship includes a leading

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national treatise on limited liability companies, a popular student treatise on agency, partnerships, and LLCs, and myriad articles in the field of business organizations.

Julian Lamb

Deputy Registrar/Director, Registry; Jersey Financial Services Commission

Julian Lamb was appointed Director, Registry with effect from 1 August 2006. Julian is currently in charge of the day-to-day operations of the Companies Registry (the “Registry”), which includes policy, the strategic development of the Registry and the increasing international nature of its activities. Prior to joining the Commission in December 1999, Julian had over twenty years’ experience in the finance industry in Jersey, including at director level. He is a Fellow of the Chartered Association of Certified Accountants and the Chartered Institute for Securities & Investment. Julian is a board member of a number of international registry organisations. The statutory position of Registrar of Companies continues to be held by the Director General of the Commission. However, Julian has the primary executive responsibility for the leadership and management of the Registry.

Jeff Landerfelt

Deputy Secretary for Commercial Recordings; Office of the Nevada Secretary of State

Jeff Landerfelt was appointed Deputy Secretary for Commercial Recordings in January 2015. He previously served as a management analyst with the Commercial Recordings Division. He also has prior experience as an executive branch auditor with the Division of Internal Audits and the Nevada Gaming Control Board. Prior to joining the State of Nevada, Jeff spent 17 years in the transportation industry in sales, operations management, and audit positions.

Robert Lindsey

Assistant Deputy Clerk; Virginia State Corporation Commission

Robert Lindsey is the Assistant Deputy Clerk of the Virginia State Corporation Commission and has been with the Clerk’s Office since 1996. Robert has held several positions within the Clerk’s Office over the last 18 years. Prior to working for the Virginia State Corporation Commission he was an Assistant Vice President for a large national bank. Robert is a Past President of IACA. He has been a member of IACA for 18 years and is honored to be associated with such a great organization. During his time with IACA, Robert has held numerous positions on the IACA Board of Directors.

The Honorable Elaine Marshall

North Carolina Secretary of State

Secretary Elaine Marshall has served as the North Carolina Secretary of State since 1996, when she became the first woman ever elected to a statewide, executive branch office in North Carolina. Since becoming Secretary of State, she has received numerous state and national awards for leadership in technology, government innovation, and women’s leadership. Before rising to statewide office, Secretary Marshall was a member of the North Carolina State Senate. Her work experiences include teaching Home Economics in the public school and community college systems, co-ownership of a book and gift store, establishing an interior decorating business and the private practice of law. Secretary Marshall has been very active in many civic groups in the areas of child welfare, women’s issues, and agriculture and small town economic development. She currently serves as President of the National Association of Secretaries of State.

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Richard McPhaul

Development Manager; Georgia Superior Court Clerks' Cooperative Authority

Richard McPhaul currently serves as development manager for the Authority, and, in this role, manages the development team and oversees all development for the company. Since joining the IT staff in 2001, he has been involved in many important projects including designing the prototype for the Fines & Fees system that helped convince legislators in 2004 to name the Authority as the statutory agency. More recently, Richard developed the Authority's Premium Search offering and managed the complete redesign of the Authority's website, which receives nearly one million visitors a year. Richard has been recognized by the Georgia Bureau of Investigation for his work on the Georgia Protective Order Registry and has served as a Jury Commissioner in Cherokee County. A native of Georgia, Richard has lived all over metro Atlanta and obtained his computer science degree from Georgia Tech. He currently resides in Acworth with his wife, Meghan, son, Bryce, and daughter, Hannah. In his free time, Richard enjoys travel, boating, movies, and spending time with his children at their never-ending activities.

Tim Moss

Registrar of Companies for England and Wales; Chief Executive of Companies House, Companies House

Tim Moss joined Companies House in 2002 and spent the first couple of years running the operations and compliance departments before moving into the role of Director of Corporate Strategy. In that role, he had a wide portfolio of work including business strategy, corporate policy, marketing, internal audit, corporate communications as well as leading the work on moving to a fully electronic register and service transformation. Tim took over as acting Registrar and Chief Executive on March 5, 2012. Before joining Companies House, he spent 12 years in senior operational roles in the manufacturing industry.

Cheri Myers

Director of Corporations; North Carolina Secretary of State

Cheri Myers, Director of Corporations at the NC Secretary of State's Office, provides business owners and legal and international communities with expert technical assistance by overseeing not only the Corporations Unit within the Corporations Division, but also the Authentications Office, Service of Process Agent, Statewide Cable Franchise Filings, special program registrations such as Business Opportunities, Loan Brokers, Campground Operators and Sellers, Telephonic Sellers and has responsibility for the receipting functions for three separate divisions within the Secretary of State's Office. Cheri has been associated with the NC Secretary of State's Office since 1997, graduated from the College of Management at North Carolina State University, and has been a member of IACA since 2005.

Myron Pawlowsky

Director; Companies Office, Province of Manitoba

Myron Pawlowsky is the Director of the Companies Office for the province of Manitoba, Canada. He has spent the majority of his career with the office serving in various roles such as the Legal Research Director, Deputy Director, Director and Chief Operating Officer. Prior to joining the Companies Office, Myron practiced with the law firm Norton, Schwartz, McJannet, Weinberg in Winnipeg. Myron is a past president of IACA, hosting the 2011 IACA conference in Winnipeg. He is also the two-time chair of the Canadian Association of Corporate Law Administrators.

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Darrell W. Pierce

Corporate Finance Group Member; Dykema Gossett, PLLC

Darrell Pierce is a member of Dykema Gossett's Corporate Finance group. He focused his practice in the areas of commercial and corporate finance law, handling sophisticated debt finance transactions, restructurings and workouts. He is a co-leader of the firm's Lending Team and supervises its UCC Filing team. Darrell served as a member of the Article 9 Study Committee, and as Chair of the Article 9 Filing Project. He is a Fellow of the American College of Commercial Finance Attorneys, and is a frequent lecturer and writer regarding UCC matters.

Carol Prest

Registrar and Executive Director; Registries and Online Services; Province of British Columbia

Carol Prest is the Registrar and Executive Director of Registries and Online Services with Service BC in the Ministry of Technology, Innovation and Citizens' Services. Carol joined the Corporate Registry in July 2012 and in the summer of 2014, took the lead role for the BC Online Partnership Office. The Registries office administers and supports the registration/incorporation of businesses, personal property and manufactured homes and provides multi-channel service delivery including in-person, online or telephone services. BC Online provides Internet access and payment support for e-government services for legal, business and government professionals. Previously, Carol led the Regulatory Office in British Columbia Ferry Services Inc. In this role, Carol managed the first ever price cap submission to the British Columbia Ferries Commissioner, as well as negotiated changes to service levels as set out in the Coastal Ferry Services Contract. In addition, Carol has led a number of client centered service delivery strategies in both the public and regulated sectors as the Director, Program Delivery, for StudentAid BC in the Ministry of Advanced Education and as the Director, Customer Service Development for BC Ferries. Carol is a strong advocate for service excellence and has successfully applied technology and business process improvements to enhance the experience of the client. Carol has a degree in English Literature with a minor in Political Science and a Business Administration Certificate, all from the University of Victoria.

Patrick Reed

Operations Manager, Corporations and Charities Division, Washington Secretary of State

Patrick Reed has been with the Corporations and Charities Division of the Secretary of State's office since 2008, as the manager of Operations, including outreach and education. This Division registers all domestic and foreign corporate entities in Washington State. His focus is to provide compliance information to new and existing businesses to help them be successful in dealing with state rules and regulations. In addition, Patrick represents the Secretary of State's office as a chair of the UBI board, Small Business Liaison Team, multiple inter-agency committees and stakeholder workgroups.



Leslie Reynolds

Executive Director, National Association of Secretaries of State

Leslie Reynolds has served as Executive Director of the National Association of Secretaries of State since 2000. As executive director, she oversees the day-to-day operations of the association and all aspects of its management, including key member initiatives on election reform, electronic government, state business services, and digital archiving. Leslie brings to NASS particular expertise in congressional/intergovernmental relations and legislative policymaking. On the issue of federal legislation requiring states to collect beneficial ownership, she has worked with all the stakeholders; including Congress, the Administration, federal law enforcement and the states, to identify sound policies regarding the collection of corporate entity ownership and the best ways to share that information. Ms. Reynolds is a graduate of Purdue University who lives in Arlington, Virginia with her husband and two sons.

Marissa Soto-Ortiz

Assistant Director of the Corporations Division; Office of the Secretary of the Commonwealth William Francis Galvin

Marissa Soto-Ortiz specializes in corporations, limited liability companies, limited partnerships, limited liability partnerships, voluntary associations and trusts, bank reorganizations, UCC filings and trademarks and service marks. Additionally, she presides over administrative hearings brought before the Corporations Division. She spent one year in the private sector working as an attorney in business litigation, trademarks, commercial real estate, and bankruptcy.

Euphemia Swen-Monmia

Assistant Director and Registrar; Collateral Registry of Central Bank of Liberia

Euphemia Swen-Monmia is a Senior Staff in the Regulation and Supervision Department of the Central Bank of Liberia. She spearheaded the establishment of the Collateral Registry that was launched on June 18, 2014 and is now responsible for the effective and efficient operations of the Registry's system and the Credit Reference System at the Central Bank of Liberia. Euphemia joined the Central Bank of Liberia in the Regulation and Supervision Department immediately upon graduation from the African Methodist Episcopal University as an entry level Examiner in March 2010 and has risen through the ranks of the Department due to her dedication toward improving the financial sector in her country, Liberia. She became Senior Bank Examiner in January 2013, where she served as Examiner-In-Charge (EIC) for a number of examinations and is currently leading the transformation of the credit reference system of the CBL into a more efficient credit reference system.

Trevor Timmons

Chief Information Officer; Office of the Colorado Secretary of State

Trevor Timmons has been with the Colorado Secretary of State's office for over a decade, and has actively participated in and managed projects as that office transitioned from "paper, please" to electronic filings for many official filings. He has served as the Chief Information Officer since 2008. He is pleased to be able to attend another IACA conference and connect with and learn from long-time friends and new ones.

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Mark Van Alstyne

IT Manager; Office of the Montana Secretary of State

Mark Van Alstyne's second career is information technology. For 25 years, Mark has worked as a programmer, hardware specialist, network administrator and for the past 14 years, in IT management. Mark was a professional musician in his first career – something he still pursues in his spare time. About half of Mark's IT career has been with the State of Montana. The other half has been in the daily newspaper, printing, direct marketing, and software development industries. Mark enjoys the constant challenge and diversity that comes with aligning business needs and technology. He has been married for 21 years, has two teenage boys, and enjoys mountain biking, hiking, skiing, and playing music with family and friends.

Katie Zvolanek

Counsel and Director of Campaign Finance; Office of the Ohio Secretary of State

Katie Zvolanek joined the Ohio Secretary of State's office in 2011, and serves as Counsel for the Business Services Division, in addition to her duties as the Director of Campaign Finance. As the attorney for the division, Katie helps ensure statutory compliance for all business and UCC filings made with the office and assists the division with policy and procedure decisions. Katie is serving her third term as the Chair of the Secured Transactions Section of IACA. Prior to her current position, Katie served as a Government Affairs Specialist for an Ohio-based public affairs and lobbying firm.