

Topic: Questions regarding your processing systems
 Question by: Scott Anderson
 Jurisdiction: Nevada
 Date: November 19, 2014

Jurisdiction	Question(s)
	<p>Are your desktop services (in-house processes) server-based or web based?</p> <p>What features of your system do you find most important to your staff?</p> <p>What features or services are most important to your customers?</p> <p>What are your cutting edge features that you have employed or wish to employ?</p> <p>What do you wish you had or had not done with your systems?</p>
Manitoba	
Corporations Canada	
Alabama	
Alaska	
Arizona	<p>Are your desktop services (in-house processes) server-based or web based? Server-based.</p> <p>What features of your system do you find most important to your staff? Not sure I fully understand this question. Our system is old, and “features” are limited. I would say that the imaging software we use has a significant impact on staff’s daily work, as they manipulate the image in order to examine it and save the document. The imaging software is currently separate from the database system.</p> <p>The system is cumbersome and requires much switching back and forth between screens. One thing they do like, however, is some of the “pop-up” messages that alert them of name conflicts, duplicate payments, etc.</p> <p>What features or services are most important to your customers? Searches, email reminders for annual reports, online filing of annual reports.</p> <p>What are your cutting edge features that you have employed or wish to employ? Desired: email notification when any change is made to entity records; online filing of all document types.</p>

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Arkansas	
California	
Colorado	
Connecticut	
Delaware	
District of Columbia	
Florida	
Georgia	
Hawaii	<p>Are your desktop services (in-house processes) server-based or web based? Server based</p> <p>What features of your system do you find most important to your staff? Speed, stable applications, automated processes & validation</p> <p>What features or services are most important to your customers? Availability & easy access to information, efficient processing times, online registration services, online copy & COGS purchasing</p> <p>What are your cutting edge features that you have employed or wish to employ? Employed mobile app services</p> <p>What do you wish you had or had not done with your systems? Wish that we could manage in-house, our own online services.</p>
Idaho	
Illinois	
Indiana	

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Iowa	
Kansas	
Kentucky	
Louisiana	
Maine	
Maryland	
Massachusetts	
Michigan	
Minnesota	
Mississippi	
Missouri	
Montana	
Nebraska	
Nevada	
New Hampshire	
New Jersey	
New Mexico	
New York	
North Carolina	
North Dakota	

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Ohio	
Oklahoma	
Oregon	
Pennsylvania	
Rhode Island	
South Carolina	
South Dakota	
Tennessee	
Texas	
Utah	
Vermont	
Virginia	
Washington	
West Virginia	
Wisconsin	
Wyoming	

Additional comments:

Full text of email:

Good Morning Everyone –

We are currently putting together our first requirements for a future rewrite of our desk top and online filing systems. I would appreciate any input you can give relating to your current processing systems.

Any service providers on this list serve I would appreciate your input as well. Thank you in advance for your assistance.

Are your desktop services (in-house processes) server-based or web based?

What features of your system do you find most important to your staff?

What features or services are most important to your customers?

What are your cutting edge features that you have employed or wish to employ?

What do you wish you had or had not done with your systems?

As always, I appreciate your input. Please feel free to expand as you see fit. I look forward to hearing from you.

Scott

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