

Topic: Implementation of New Web Site

Question by: Cheri L. Myers

Jurisdiction: North Carolina

Date: January 10, 2012

Jurisdiction	Question(s)
	For those of you who have gone through a website make over, did you have an implementation plan? And if so, would you share your experience?
Manitoba	
Corporations Canada	
Alabama	
Alaska	
Arizona	
Arkansas	
California	
Colorado	
Connecticut	
Delaware	
District of Columbia	
Florida	
Georgia	
Hawaii	
Idaho	
Illinois	
Indiana	
Iowa	

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Kansas	
Kentucky	
Louisiana	
Maine	
Maryland	
Massachusetts	
Michigan	
Minnesota	
Mississippi	
Missouri	
Montana	
Nebraska	
Nevada	
New Hampshire	
New Jersey	
New Mexico	
New York	
North Carolina	
North Dakota	
Ohio	
Oklahoma	
Oregon	
Pennsylvania	

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Rhode Island	We changed our website design in December of 2009, without much of an implementation plan. There was very little pushback but I would suggest getting a few high-volume users to view the new site prior to launch. Just knowing how they use the site, is so helpful!
South Carolina	
South Dakota	
Tennessee	
Texas	
Utah	
Vermont	
Virginia	
Washington	
West Virginia	
Wisconsin	
Wyoming	

Additional comments:

Full text of email:

Good afternoon to all,
 The North Carolina Secretary of State's Office is planning to update the main website. We have had the same web presence for 15 years - it is due for a makeover. The problem is since the site has been the same for those 15 years; we have many customers comfortable with the way it looks now.

For those of you who have gone through a website make over, did you have an implementation plan? And if so, would you share your experience?

Thanks, Cheri

Cheri L. Myers
Director of Corporations
NC Office of the Secretary of State
919-807-2050
919-807-2294 fax