



December 19, 2023

RE: 2024 IACA Merit Award Submissions

Dear IACA Members and Friends,

The 47th Annual IACA Conference in Detroit, Michigan will take place May 19-24, 2024. Each year the IACA Merit Awards recognizes those jurisdictions that have implemented innovative change. Have you implemented innovative change in your jurisdiction? If so, we want you to share your success with the rest of IACA!

IACA Merit Award Eligibility Criteria

- The applicant/jurisdiction must be (or become) an IACA member
- The innovative change must be related, directly or indirectly, to the business of IACA members, including programs/services related to business organizations or secured transactions and the information technology that supports them
- The innovative change must be fully operational for a minimum of two months, not planned or under development
- The innovative change must not have been previously submitted by the applicant for IACA Merit Award consideration

All applicants are asked to provide a detailed description of the innovation and its benefits, in their own format, along with the following details: Jurisdiction Name, Contact Name, Contact Title, Mailing Address, Email Address and Telephone Number.

All applications must be submitted by email to chris.drake@ct.gov on or before February 23, 2024. The criteria we will use to make selections is attached.

On behalf of the Board of Directors, we invite you to apply today. Take this great opportunity to share your innovations with all registries!

Sincerely,
Christopher R. Drake
Second Vice-President
International Association for Commercial Administrators

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2024 Merit Award Selection Criteria

Each eligible application will be evaluated according to the following criteria:

1. Effectiveness (40%) – whether the change has achieved tangible results.
 - Does it respond to customer needs?
 - Does it improve productivity?
 - Does it improve compliance?
 - Does it improve the integrity of the public record?
 - Does it demonstrate its effectiveness quantitatively and qualitatively?
 - Please include all available metrics.
2. Originality (30%) – the degree to which the change demonstrates creativity and true innovation.
 - Does it represent a fundamental change in legislation, regulation or policy?
 - Does it represent a significant improvement in service delivery?
 - Does it introduce a substantially new technology or service concept?
3. Significance and Transferability (20%) – the degree to which the change successfully addresses an important issue or problem and, as such, may inspire successful change elsewhere.
 - Does it make substantial progress in diminishing this problem/issue?
 - Does it offer a one-time solution, or will the benefits be more significant over time?
 - Does this change/address a problem/issue that is likely to exist in other jurisdictions?
 - Can the solution be replicated?
 - Will this change serve as a model for others?
 - To what extent are components, concepts, principles, or insights of this initiative transferable to other areas?
4. Lessons learned (10%) – the road to implementation.
 - What unexpected issues arose on your journey to implementation?
 - If you had the opportunity to do it all over again, what would you do differently?
 - What other valuable advice could you offer to another jurisdiction considering a similar change?