



2005 Conference Agenda
"Technology: The Bridge to Customer Service"

Sunday, May 22, 2005



Monday, May 23, 2005 (Cont.)

| TIME | EVENT | LOCATION |
|------|-------|----------|
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| | | |
|-----------------|---------------------|----------------------|
| 2:45pm – 3:00pm | Your Team” BREAK | Grand Ballroom Lobby |
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Tuesday, May 24, 2005 (Cont.)

| TIME | EVENT | LOCATION |
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|------------------|-----------------------------|-------------------------------------|
| 11:45am | (SHUTTLE BUS) | LEAVES BEAVERBROOK TO DORA (Guests) |
| 12:00pm – 1:30pm | BRUNCH | Grand Ballroom (Section A & B) |
| 1:30pm – 2:45pm | Concurrent Section Programs | |
| | BOS & ITS- Uniform | Grand Ballroom (Section C) |
| | Registered Agent Act | |
| | STS - Bogus Filing | Grand Ballroom (Section D) |
| | Project Charter | |
| | Int'l (TBD) | Royal Suite |

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Wednesday, May 25, 2005 (Cont.)

| TIME | EVENT | LOCATION |
|-------------------|---|-----------------------------|
| 7:00pm - 8:00pm | Cocktail Reception Sponsor: CT Corporation | Grand Ballroom |
| 8:00pm - Midnight | Closing Banquet Sponsor: CT Corporation | Grand Ballroom |
| Midnight | (Shuttle Bus) | Leaves Delta to Beaverbrook |
| Midnight - ??? | Hospitality Suite | Royal Suite Room 717 |

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